

COMPLIANCE WITH SECTIONS 508

LMI recognizes our responsibility to develop training, performance support and knowledge management products and services that are accessible and usable by all members of the target audience, including those with disabilities and special needs. We are committed to making our products and services compliant with the accessibility standards of *Section 508 (Electronic and Information Technology Accessibility Standards, 36 C.F.R. § 1194)*. To meet this commitment and as required by the solicitation, we will comply with the requirements of Section 508 of the Rehabilitation Act (29 U.S.C. § 794d), as amended by the Workforce Investment Act of 1998 (P.L. 105-220), to ensure individuals with disabilities have access to and use of information and data that is comparable to that provided to the public who are not individuals with disabilities, unless an undue burden would be imposed on us.

LMI's long history of successful Section 508 compliance on complex training, web and IT products includes up to level 4 WBT, games and simulations, including the unique challenges of veterans, and their sometimes extensive and multiple disabilities. Our strategy for WBT / eLearning Section 508 compliance includes several options. We use both integrated compliance and alt text compliance approaches, depending on the nature of the product and target audience.

As part of internal testing, LMI conducts multi-phased tests of accessibility compliance, using Section508.gov, Section508VA.gov and W3C accessibility compliance guidelines, checklists and conformance documents. Our accessibility testing uses several tools, including:

- JAWS
- Firefox Accessibility Extension
- SortSite

LMI's products comply with Section 508 compliance requirements, including:

- Technical requirements about how to develop technology,
- Functional performance criteria defining different user types technology must work for
- Documentation, and
- Support