## **ABS Quality Evaluations**

## **Certificate Of Conformance**

LMI Consulting, LLC 7940 Jones Branch Drive Tysons, VA 22102 U.S.A.

has been assessed by ABS Quality Evaluations, Inc. and found to be in conformance with the requirements set forth by:

ISO/IEC 20000-1:2018

THE INFORMATION TECHNOLOGY (IT) SERVICES AND SUPPORT OF DAY-TO-DAY OPERATIONS FOR LMI THROUGH THE QUALITY MANAGEMENT PROGRAM. THE SERVICES ARE PROVIDED BY SERVICE DESK OPERATIONS AND ARE DEFINED WITHIN IT SERVICE DESK SLA DOCUMENTATION LOCATED IN THE ETS TEAM SHAREPOINT SITE(INCIDENTS, PROBLEMS, REQUESTS).

Certificate No: 62059

Effective Date: 31 March 2021 Expiration Date: 29 March 2024

Revision Date: 31 March 2021

Dominic Townsend, President



Validity of this certificate is based on the successful completion of the periodic surveillance audits of the management system defined by the above scope and is contingent upon prompt, written notification to ABS Quality Evaluations, Inc. of significant changes to the management system or components thereof.